Being sick or injured is rarely convenient. Many people today don’t have a family physician, and many who do may find it very difficult to get an immediate appointment for a sudden illness. Those people often end up in a long, exasperating wait in the emergency room as staff care for more serious illnesses.

“Our emphasis is on providing quality, non-emergency care as quickly and as efficiently as possible, so people can get on with their busy lives,” said Wyles, a certified Physician Assistant.

The NowClinic, which opened in November at the hospital’s HealthPoint Facility, just two miles from the main campus, offers convenient care for acute illnesses like coughs and earaches, as well as physical examinations and work-related tests and screenings.

No appointment is needed, and, said Cory Morris, a certified Physician Assistant, patients are typically in and out of the NowClinic within 30 minutes. “Because we’re affiliated with Wooster Community Hospital, patients are comfortable that they are receiving care from their trusted, local health provider,” Wyles said. “Our comprehensive array of services allows an easy and seamless referral for NowClinic patients who might need follow-up care with a specialist for continued care for things like diabetes, hypertension or high cholesterol,” Wyles said.

NowClinic patients are seen by certified physician assistants — Wyles and Morris — along with a staff of full- and part-time nurses.

NowClinic services include treatment for:
- Ear aches
- Sore throat
- Cough
- Minor injuries
- Cold or flu symptoms
- Aches and pains

The NowClinic also offers employment physicals and sport physicals.

We focus on occupational medicine as part of the WCH Corporate Care service, like work-related injuries and illnesses, along with pre-employment drug screening, physical exams and vaccinations,” Wyles said. “That’s why our 6:00 a.m. to 6:00 p.m. weekday hours are so convenient. People can come in regardless of what shift they work.”

Beginning this month, NowClinic also has weekend hours: Saturdays and Sundays, from 8:00 a.m. to 2:00 p.m.

“Because we’re affiliated with Wooster Community Hospital, patients are comfortable that they are receiving care from their trusted, local health provider.”
—Steve Wyles

The NowClinic offers on-site OSHA testing services, including an audiometry booth for employers who need noise exposure testing as part of WCH Corporate Care. In addition the Wooster Community Hospital’s HealthPoint Facility offers physical, occupational, speech therapies and chiropractic services in the same building.

Before joining the NowClinic, Wyles, who is retired from the Air National Guard, was a physician assistant in the Cleveland area.

“What we do here is a good fit from what I was doing in the Air National Guard,” he said. “From a medical standpoint, making sure our troops are ready translates perfectly into the civilian sector where we want to make sure employees are safe and healthy to do their jobs. I’ve been doing this work for a number of years and I’m happy to be able to provide this service here in Wooster.”

Morris, a Wooster native, was a physician assistant in Canton before joining the NowClinic.

“One of the things I like most about working with patients here is the ability to address their problems and see some pretty immediate results,” he said. “I enjoy the small town feeling of working here in Wooster.”

The NowClinic, Wyles said, is ideal for self-pay patients, including patients on high-deductible health plans.

“We take insurance and cash, and we offer a 20 percent discount if you pay at the time of service,” he said.

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The NowClinic is located at the HealthPoint Facility, 3727 Friendsville Road, in Wooster. For more information you can call 330-263-8360, or visit WoosterHospital.org/services/nowclinic.