



Wooster Community Hospital
HEALTH SYSTEM

Transportation Services

The mission at Wooster Community Hospital Health System is to provide convenient, quality services to all people, to promote community wellness and to do so with compassion, dignity and respect for those we serve.

In keeping with this mission, Wooster Community Hospital Foundation provides free transportation service for **hospital healthcare services and active staff physicians located in Wooster.**



Schedule through the Marketing & Public Relations Department at 330.263.8144.

Transportation Service provided Monday through Friday from 7:30am to 4:00pm.

Eastern Wayne County - Transportation offered through the route service Monday, Wednesday, and Friday.

Minimum notice of 24 hours, on a first request and scheduled system.

Transportation Rules of Conduct on the back.

Transportation Rules of Conduct

Wooster Community Hospital Foundation offers free transportation as a courtesy to patients, who need to go to and from non-emergent medical and health care appointments.

To receive free transportation, you are deemed to have read and agree to the following rules, which are intended for the safety, comfort, and respect of you and other passengers:

- Physician ordered diagnostic testing and rehabilitation services at any facility owned by Wooster Community Hospital (WCH) Health System.
- Physician office visits to members of active medical staff at WCH Health System and located in Wooster.
- Inpatients and Emergency Room patients discharged from WCH Health System.
- Medical appointment verification with physician offices, when more than three requests are made by one individual within a three week period of time.
- Upon completion of a scheduled medical visit, return transportation provided within timeframe available to drivers.
- Individuals utilizing the transportation service are subject to the same rights and responsibilities as hospital patients.
- Weather Closings: WCH Health System transportation may close due to weather or road conditions. An announcement will be made on radio station WQKT 104.5 FM and affected persons will be notified, as soon as possible.
- Child safety seats are required by Ohio Law and are the responsibility of the parent/guardian to provide appropriate seat(s) for child(ren). All children under 18 years of age must be accompanied by a parent/guardian.
- Passengers should be ready for pick up 30 - 45 minutes prior to their scheduled time to limit delays. Please be in a location where you can watch for the van and can be easily seen by the driver.
- During normal working hours 7:30am to 4:00pm, staff in the Marketing & Public Relations Department receive transportation requests.
- Individuals requesting transportation service must be able to step up into the van unassisted.
- Let us know 24 hours in advance, or as soon as possible, if your appointment is canceled, or if you no longer need a ride.
- Bring your own equipment, including wheelchair, walker, or cane.
- Fasten your seatbelts at all times. No standing while the vehicle is in motion.
- Be respectful and courteous to other passengers.
- No eating or drinking in the vehicle.
- No alcohol, recreational drugs, or weapons.
- No smoking, vaping, or use of other tobacco products.
- No loud music.
- No profane or offensive language. No verbal or physical abuse of other passengers or driver.

Wooster Community Hospital Foundation accepts no responsibility for lost items. Weather and other circumstances beyond the Foundation's control may affect scheduled pick-up and drop-off times, or result in cancellation. The Foundation reserves the right, at any time, to refuse to transport disruptive persons, and it may dismiss persons from this voluntary program if they violate the Rules, above. Please call 330.263.8144 if you have questions or complaints.