Is to provide high quality, individualized care in a safe and efficient environment. While our goal is to care for each person in order of arrival to the emergency department, to ensure quality and safety for patients with severe illness or injury must be cared for first.

Thank you for your understanding. We appreciate this opportunity to care for you.

**Patient Information**

- Please do not eat, drink, or take medications without asking the doctor or nurse first.

- Friends and family are welcome to accompany you to the treatment area. At times, your nurse may ask that visitors be limited per patient, to allow staff the space needed to provide excellent care.

- Before using the restroom, please check with your nurse to see if a specimen is needed.

- This is a tobacco-free facility; no smoking in the building or on hospital grounds.

**Questions or Concerns:**

If you have questions or concerns about your care, please talk to your nurse so that we can improve the situation while you are here.
How long will it take?
Lab (blood or urine) test results: Approximately one (1) hour.
- X-ray, CT, Ultrasound results: Approximately one (1) hour
- If you need a CT scan with oral contrast, it will take approximately three (3) hours from the time you begin drinking the contrast until the results are received.
- If you need admitted to the hospital, you can expect to be moved to an inpatient room within approximately ninety (90) minutes after the decision to admit you has been made.

While You Wait

Cafeteria
- Breakfast: M-F 7:00am – 10:00am
- Lunch: M-F 11:00am – 2:30pm

Subway
- Located in the hospital cafeteria.
- Subs, salads, pizza, soups, breakfast, coffee, espresso drinks, smoothies, pastries and fresh baked cookies
  - 6:00am – 9:00pm M-Thurs
  - 6:00am – 8:00pm Fri
  - 9:00am – 8:00pm Sat-Sun

Vending Machines – Located on each floor.

Wooster Community Pharmacy
Open Monday - Friday 7:00am – 5:30pm.
Prescriptions filled before you leave WCH Health System.
Competitive prices, little wait time.

Additional WCH Services

Testing
- 3D Mammography
- Blood Flow Screening
- Bone Densitometry
- Cardiology
- Colonoscopy
- CT Scan
- Diagnostic Cardiac Testing
- General & Diagnostic X-rays
- Heart CT Scan
- Laboratory
- MRI
- Nuclear Medicine
- PET/CT Scan
- Primary Stroke Center
- Pulmonary Health
- Radiology
- Sleep Medicine Center
- Ultrasound
- Vascular Laboratory

Treatment
- Behavioral Health Services
- Cath Lab
- Comprehensive Cancer Care
- Diabetic Services
- Endoscopy
- Home Health Services
- Infusion Services
- Intensive Care Unit
- Interventional Cardiology
- Neurology
- NowClinic/Urgent Care
- Nutrition & Diabetes
- Orthopaedic Care
- Pain Management
- Robotic Assisted Surgery
- Surgical Services
- Wound Care

FREE Wifi
anywhere in the facility

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Patient and Visitors Hallways

- Surgery Waiting Area
- Infusion Suites
- Cafeteria
- Subway
- Gift Shop
- Retail Pharmacy
- ATM Machine
- Laboratory
- Registration
- Vending Machines
- Information Desk
- Restrooms
- Elevators
- Patient Parking Areas
- Valet Parking