Construction has started on our NEW Ambulatory Specialty Center.

**NEW Ambulatory Specialty Center - Construction is Underway**

**Hospital Call Center**

**Personalized Assistance For Our Customers**

We can help you with the following:
- Assistance finding a new physician
- Checking physician appointment availability
- Create package pricing for self-pay patients
- Schedule FREE transportation to appointments
- Provide details about WCH services
- Assist customers with our website
- And more...

**CALL TODAY**

**330.263.8144**

Monday - Friday 8:00am – 5:30pm

**3D Mammography**

Available at WCH HealthPoint Facility
- Low-dose radiation
- High image quality

"We are pleased to provide women with a precise screening tool to help detect breast cancer."

− Danelle Jordan, Imaging Technologist

**Extended after work hours available.**

For more information call WCH Call Center at 330.263.8144.
As noted in previous community benefit reports, WCH provides care to all people regardless of their ability to pay. Further, WCH does not receive enough payment from Medicare and Medicaid (CMs) to cover 100% of our costs of providing care to CMs members. This "governmental payment shortfall" was approximately $1.1 million in 2015 compared to $1.2 million in 2014.

Innovative: Per Friedman-Webster's dictionary, innovative means "introducing or using new ideas or methods." WCH has a long-standing history of introducing new ideas and methods in delivering care to our community. In 2015, WCH's core value of innovation included the following examples:

- At the end of the lease, WCH's Board approved the purchase of an innovative robotic surgical system to continue to support our surgeons' ability to aid our patients with new technology to improve the healing process. This system provides surgeons the same capabilities as traditional open surgery while allowing them to operate through a few small incisions.
- Using the endowment fund established by Maxine R. Lowy many years ago, WCH was able to purchase the GE Senographe Essential 3D Breast Mammography. This technology provides WCH's Radiologists with earlier breast cancer detection capabilities.
- WCH purchased the Hospitalcare System, which improves WCH's Laboratory's ability to quickly identify specific bacteria or viruses.

Exceptional Care: If you have received healthcare services at one of WCH's locations or have had a WCH Employee participate in making sure your experience was exceptional, you know that WCH's mission is to provide quality healthcare for every patient that comes through our doors.

Another addition to the comprehensive cancer care center that will allow patients to be treated locally and is affiliated with The James Cancer Network at The Ohio State University Comprehensive Cancer Center – James Cancer Hospital and Solove Institute (OSUCCC-James). The ICU guidelines will include evidence-based care for our ICU patients. The ICU guidelines will be supported by WCH's Medical Alert Program.

Lisa Johnson, a member of the WCH Auxiliary, refers to the organization as a "Hidden treasure." She is grateful for the opportunities and volunteering efforts that are anything but hidden. In fact, the hospital would look a whole lot different without them.

There would be no hospital vans providing free transportation for WCH. There would be no valet parking, GreenPoint Hospital Garden, Subway Café, scholarships, Medical Alert Program, and a myriad of other services and programs that would be nonexistent.

And the newest project the auxiliary is tackling is a four year ($2,000) pledge to benefit the north-end expansion. Included in the pledge are funds to purchase a dissection robot that uses high energy, ultra-violet light to dissect rooms. The robot would be one of the first in the area and a wonderful thing for the hospital," said Mary Lou Campbell, auxiliary president.

The pledge will also help fund outpatient and physician services, a community-based cancer program and operational areas in the new facility. These upcoming additional services are creating a lot of "buzz" at the hospital said Peggy Moodie, whom serving as vice president of the auxiliary: "The physicians know the benefits these services will provide to our patients and they are pretty excited about it. Their goal is to provide as many services locally as possible.

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