Community Partners 2018

Just as multi-disciplinary teamwork is essential to high quality patient care, collaborations and partnerships are essential to our mission. Working independently to provide so many irreplaceable community services, they also extend our reach, family by family and neighborhood by neighborhood. In 2018, those partnerships included:

- The American Cancer Society
- The American Heart Association
- CAMO (Central American Medical Outreach Inc.)
- The Children's Advocacy Center
- Joyful Cafe
- The Karen Wellington Foundation
- LifeCare Hospice
- Nick Amster
- United Way of Wayne and Holmes Counties
- The Viola Startzman Clinic
- Wayne Center for the Arts
- Wayne County Board of Developmental Disabilities
- Wayne County Community Foundation
- Whit’s End

Naming opportunities

A number of naming opportunities exist throughout the Hospital and our Main Campus. If you are considering a gift and would like to know more about how you might honor an individual or family through your generosity, please call Director of Development Angela Rincon at 330.263.8701.

Wooster Community Hospital Health System is a completely independent health care institution. WCHHS physicians, employees and staff are free to innovate, to take the time to care, and to put patient care first ALWAYS. That’s why we can say we’re “our family caring for your family.”
In the top 2%, two years running. Here’s what that means to you.

A healthy conversation with Bill Sheron, President/CEO of Wooster Community Hospital Health System

Q: So, to be clear: the Hospital won the IBM/Watson Top 100 Hospitals award for the second year in a row?

Bill: That’s correct. We’ve won two in a row, and five times in 11 years. Which tells us a couple of things. First, that we are clearly a top-performing hospital... among the top 2% of all hospitals in the country.

More importantly, to win it five times over 11 years tells us that there’s truly a culture of excellence here. Over those 11 years we’ve had different nursing directors, some doctors and staff have come and gone, folks have retired and new people hired. But to keep winning this award demonstrates clearly that constantly improving quality and patient care is now in the fabric, in the culture at WCH.

And, we were the only hospital in the region to win it this year. The most sought-after hospital award going. Again, proving that bigger isn’t necessarily better. Better is better.

Q: What does all this mean for patients and families here in Wooster?

Bill: That’s easy. Fewer complications. Fewer infections... in fact 19% fewer. Shorter wait times in the Emergency Department and shorter lengths of stay. Higher survival rates and lower costs. And higher patient satisfaction. You can expect these kinds of outcomes at a top 100 hospital. You can expect them at Wooster.

Q: When you look back on 2018, what else do you see?

Bill: We finished our first full year with the Outpatient Pavilion and Cancer Center open. That’s certainly enhanced options for cancer care here in Wayne County. Also a full year for Interventional Cardiology, which has so far exceeded projections, we’ve added a fourth cardiologist to the program. Then again, we saw record-setting volumes in many areas: most outpatient services, births, surgical procedures... for better outcomes closer to home.

And new programs and services, like ERAS. That’s Enhanced Recovery After Surgery.

It’s an initiative that came out of our nursing staff that strives to get patients up and out of bed more quickly, with reduced exposure to opiate painkillers. That’s the great thing about being an independent hospital... we can innovate so freely, and drive continuous improvement more rapidly.

Q: You wanted to talk about philanthropy...

Bill: You know, this place is full of great people and incredible stories. We’re a community hospital that’s also grown to become a great value to the community. And folks are noticing. Philanthropic giving is up – we received three very significant gifts last year – helping us do even more, as the community hears these great stories and leans in. That’s a big part of what this report is all about.
Small gifts. Life-changing results.

How Norene Tokar’s gifts from the heart are becoming gifts of life at Wooster Community Hospital

Pulse oximeters measure the percentage of oxygen being carried by the bloodstream. (You’ve probably had a nurse clip one on your finger during a physical exam.) And they’re vital for people with cardiovascular or respiratory problems, like COPD, to monitor their conditions at home.

Which brings us to Norene Tokar. In four hospitals and countless private homes, over a lifetime in health care, Norene has cared for children and families. As a pediatric and pediatric oncology nurse, visiting nurse and public health nurse, she helped families with very little navigate the health delivery system to get the care they needed so much.

Now retired, and through small, selfless gifts to the Pulmonology Department at WCH, she’s at it again. “I was in and out of hospitals 20 times myself for respiratory problems,” she relates. “After all those years, it was the WCH team that diagnosed my autoimmune disease and provided such great care. That was life-changing.”

Norene moved to Wooster in 2015. “A couple of years ago, after a heart attack and surgery, I died. The medical team told me I died, but somehow found my way back. That’s what they told me, ‘You came back.’

“So you wonder, ‘Why? Why did I come back?’ Then I heard how much people need pulse oximeters and how insurance doesn’t always cover them even if you have insurance, and it came to me. I asked if there was some way I could help. We don’t have a lot of money so I give some when I can. I’m getting my kids to send money too. Because it’s so important. You don’t have to have a lot of money to do it. You just have to do it.”

Now, more patients here in Wooster will have pulse oximeters they might not otherwise afford, thanks to Norene Tokar and her family.

"Of all the hospitals I’ve worked in, and they were all wonderful, Wooster is just so special," Norene observes. "I came to WCH and they saved my life. So I guess I’m here to tell a story."

And what a story it is.
Support for Programs

Small Gifts Make the Difference Too

Throughout the year, throughout the WCH campus and far beyond, our Hospital Auxiliary works tirelessly to support essential programs while making daily life more rewarding for patients, visitors and staff.

In 2018, they fulfilled an extraordinary $325,000 donation to the new Outpatient Pavilion... their largest gift to date. Beginning in 2016, the Auxiliary’s many fundraising efforts – including the Subway Café and Hospital Gift Shop, golf outings, book and uniform sales and the Holiday Tree of Love – generated enough to provide this remarkable gift. Included in their donation was $125,000 designated for the advanced Xenex LightStrike™ Germ-Zapping Ultraviolet Disinfection Robot. It uses pulses of Xenon UV light to kill germs in patient and treatment rooms, greatly reducing the risk of infection.

The Auxiliary also added two new transportation vans to its fleet, and continues to provide valet parking to hospital patients... more examples of this service organization’s unparalleled commitment and dedication.

To learn how you can support the WCH Hospital Auxiliary, please contact Carla Redick at 330-263-8299 or credick@wchosp.org.

Upcoming 2019 Auxiliary Fundraising Events

- Uniform Sale – August 22-23
- Wayne County Fair Water Sale – September 7-12
- Auxiliary Book Sale – October 21-22; 7:30am to 4pm
- Tree of Love Program – October through December
- Lighting of the Trees – December 3
- Poinsettia Sale – December 4
- Christmas Cookie Sale – December 17

Gifts on the wing.

For cancer patients and their families, the journey through treatment can be a long one, including many, many hours spent receiving infusion therapy... as two colleagues and friends undergoing cancer treatment together at Wooster Community Hospital know only too well. While obviously a challenging time for the families, they appreciated having each other to talk through the experience, as well as the view of our new Healing Garden from the Infusion Suites. Passing time watching the beautiful stream and birds flying in and out, the families were inspired to enhance the view: they have graciously donated six bird feeders, suet cake and birdseed to WCH for the enjoyment of all. We extend best wishes and thank both the Burkholder and Reed families for their generous and heartfelt donation.
Seventeen years ago, Mike Reardon got the surprise of his life during a routine annual physical.

“They asked me, ‘Michael, what’s going on with your heart?’” he recalls. “And I said, ‘why?’ And they said, ‘Because it’s beating like, 150 a minute.’ And that’s how I came to meet Cyril Ofori.”

Dr. Ofori is, of course, the Chair of Cardiology at Wooster Community Hospital’s Cardiovascular Institute. Back then, he proposed that Mike have a cardiac pacemaker implanted.

“Cyril said he wanted to put the pacemaker in so when I’m riding the Harley, my heartbeat doesn’t suddenly slow down and I fall off. (Laughing.) That’s the way he put it... it’s the pacemaker or the concrete. And that’s how Stephanie and I were introduced to Wooster Community Hospital.”

“This is a chance for Stephanie and me to support something and someone we dearly love. We’re sandwiched between two of the country’s finest, the Cleveland Clinic and Ohio State’s Wexner Medical Center. Yet we’ve got some of the best docs in the whole state of Ohio right here. In all the disciplines. As the hospital continues to grow, and with Cyril’s efforts, it just doesn’t get any better. Cyril is a rock star. He truly is.”

The Reardons’ significant gift will name the Hospital’s state-of-the-art Cardiac Catheterization labs. Other gifts directed to The Cardiovascular Institute will address facility, programs, education and endowment needs including:

- Construction, expansion and renovation of cardiovascular patient care areas
- Resources for the development of new clinical and community outreach and educational programs
- Pursuit of advanced degrees to help physicians, nurses and staff remain at the forefront of cardiovascular medicine
The real power of philanthropy for real people: the Beaverson EMS Institute at Wooster Community Hospital.

Three decades ago Audrey Beaverson, who recently passed away, began a campaign of giving that has quite literally saved the lives of hundreds of people across Wayne County.

“Audrey’s interest was in helping the whole community, not just one institution,” recalls Jennifer Murphy of the Nursing Administration office. “EMS does exactly that. Regardless of race, age or religion, first responders are there for all of us. When she discovered the New Pittsburg Fire Department’s EMS squad – volunteers like so many here in Wayne County – was operating on a shoestring, she decided to act.”

Her original gift to the hospital, in 1991, established the Beaverson EMS Institute. Reflecting her passion for education, it funds scholarships for paramedics, and has provided specialized EMT training and equipment to all the rescue squads county-wide.

Through continuous funding over 30 years, she enabled a host of critical advances in emergency medicine, including the early adaptation and provision of over 55 LifePak cardiac defibrillators to schools, churches and other venues.

A wonderful, humble and unassuming woman, Audrey Beaverson never sought the limelight, yet became the unofficial Godmother of all the EMS squads in the county as well as the Wooster Chamber of Commerce’s Person of the Year in 2018. Her gifts to WCH and the citizens of Wooster speak volumes. We will miss her.

“The great use of life is to spend it for something that will outlast it.”— William James

A gift, through a will or living trust, creates a legacy that can honestly change the lives of real people for the better: better care, better outcomes, new hope and new strength throughout our community.

The Sapphire Legacy Society celebrates those foresighted individuals and families who make endowed, estate or other planned gifts to The Wooster Community Hospital Foundation.

In 2018, the Society honors:
Flo Gault
Stan Gault
Justine Geiser
Marilyn Lawrence
Maxine Loehr
Lula Mann
Dorothy Marshall
Nancy McKee
Lawrence Reed
Glenn Sell
Frances Shoolroy
Esther Wolbaugh

Gifts to Wooster Community Hospital Foundation will help us move from strength to strength, ensuring a healthier future for our entire community... closer to home. If you would like more information or to discuss such a gift, please contact Angela Rincon at arincon@wchosp.org or call 330.263.8701.
Introduction
2018 was a year dedicated to establishing stability even as we began to look to the future for what's next. We embarked on developing our Governing Board's new, five-year strategic facility plan designed to assure that WCH remains an independent, thriving health care institution providing both the highest quality care and economic stability to Wayne County.

Recognized for Community Value
WCH was once again named a “Community Value Top 100 Hospital” in 2018... in the top 1.4% of over 1300 small, non-teaching hospitals nationwide. The Community Value Index measures the value a hospital provides to its community in key areas: financial viability/reinvestment, cost structure, charge structure and quality performance. Consider: 47% of our patient revenue in 2018 was Medicare. As more people choose to come here, and we can provide more advanced care to more patients locally (rather than lose them to other systems), those federal Medicare dollars stay here and are put to good use in Wooster and Wayne County.

Innovation to Control Costs
Our goal is to help everybody lower their health care costs. The WCH Health Plan works with Huntington Insurance, Roundstone and others to allow local businesses with as few as 25 employees to self-insure.

Preventive care is another key. A WCH pilot program for our growing Amish community schedules special days when they can come onsite for screenings, physical exams, imaging, and testing for preventable cancers like skin and colon cancer. These screening events are becoming more popular, with interest growing within the Amish community and beyond.

Strategic Alliances
Our strategic alliances are working to great benefit; with Ohio State University in areas such as Oncology, and with Akron Children's Medical Center for our Level II Special Care Nursery. WCH is also collaborating with Akron Children's on a new medical office building just north of...
HealthPoint, to bring more specialists and serve more patients here in Wooster.

**Infrastructure Improvements**
Infrastructure modernization continues to support our expanding clinical services. Our investment in 2018 for an entirely new, state-of-the-art sterile processing department, for example, will provide both the higher efficiency and quality assurance required by our growing surgical services for years to come.

**2018 Financial Highlights**

Below are a few other indicators that reflect WCH’s local (and regional) economic impact on our community.

<table>
<thead>
<tr>
<th></th>
<th>2018</th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local Vendor Capital and</td>
<td>$1,716,000</td>
<td>$1,833,000</td>
<td>$1,851,000</td>
</tr>
<tr>
<td>Operating Purchases</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Wooster Income Taxes Paid by</td>
<td>$720,000</td>
<td>$707,000</td>
<td>$662,000</td>
</tr>
<tr>
<td>WCH Employees</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Real Estate Taxes Paid by</td>
<td>$153,000</td>
<td>$160,000</td>
<td>$152,000</td>
</tr>
<tr>
<td>WCH</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Although WCH is very mission focused, we are also a business that significantly impacts our local economy. This table compared a few key indicators in 2018 to 2016 and shows WCH’s continued growth and economic impact on your local and regional economy.

<table>
<thead>
<tr>
<th></th>
<th>2018</th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Net Revenue</td>
<td>$143,744,000</td>
<td>$134,726,000</td>
<td>$132,196,000</td>
</tr>
<tr>
<td>Salaries &amp; Wages</td>
<td>$68,074,000</td>
<td>$66,939,000</td>
<td>$63,719,000</td>
</tr>
<tr>
<td>Number of Employees</td>
<td>1,077</td>
<td>1,071</td>
<td>1,083</td>
</tr>
</tbody>
</table>

Community Service and Charity Care
WCHHS continued to fulfill the mission of “providing accessible, quality health care services to all people...” delivering an average of $72,156 in unreimbursed care per month, over $300,000 in free transportation to and from medical appointments, and more in 2018. And, absorbing a Medicare and Medicaid payment “shortfall” of $22.6 Million (up from $18.7 million in 2017).

**Perspective:**
Wooster Community Hospital billed over $290 Million... or more than 1/4 billion dollars... in 2018. We spend $345,000 per day, 365 days per year, to keep serving the community. But did you know WCH Health System...

- Is the largest non-profit service provider in our area
- Receives NO TAX SUPPORT
- Has absorbed $71 million of charity care and unpaid medical bills in the last 10 years
- Has No Debt
- Delivers care to all people regardless of ability to pay
- Has reinvested almost $189 million for direct patient care... $69 million in the last five years alone
The natural world – and much more – has come to Wooster Community Hospital, thanks to the generosity of lifelong Wooster resident and photographer Steve Shapiro.

His extraordinary images of African creatures, taken on photo safari in Kenya in 2017, now hang throughout the Women’s Pavilion, adorning hallways and patient rooms to the delight of patients, families and staff. “I had a show last October at the Wayne Center for the Arts,” recounts Steve. “When that was over, I wanted to see them hanging on other people’s walls where they can see them.”

But photography and the joy it brings are far from the only gifts.

“Four years ago, I had four cardiac stents put in. The morning after, the cardiologist at Akron City Hospital told me that after the first follow-up appointment, there was no need to return to Akron, as Dr. Ofori in Wooster was as good as anybody they had. He’s an outstanding cardiologist, he gives back so much. And not just here. He and his wife Amelia founded a hospital in his home country of Ghana. This is a beloved man.”

The Shapiro family has made a generous gift to Wooster’s Cardiovascular Institute, which will name the Nurse’s Station in the Cardiac Catheterization Labs. “We are so fortunate to have a state-of-the-art hospital here in Wooster,” observes Steve. “How many other hospitals this size have the advanced capabilities we have? And they can’t exist without partnerships like this.”

Let’s talk about the elephant in the room… and the giraffe, the lion and friends.

Photography and philanthropy together: the Shapiro family’s support for Wooster Community Hospital
2018 was another record year for WCH’s Women’s Pavilion, with 1,310 births recorded. The newly installed *Imprints of Joy* wall display, supporting our birthing and delivery programs, saw considerable activity as well, as many Wooster families are honoring their children and their birthing experiences at WCH (and elsewhere as well) years after those blessed events. We thought we’d share a few of their stories.

**Stephanie and Mark Norton**  
**Married 18 years | 3 medallions**

“Ava is 12, Anthony is nine and Dominic is six. All born at WCH,” recalls Mark Norton. “It’s all about the great experience we had at the Women’s Pavilion. Particularly our first. (They were all great but the first is your first, you know?) The care and attention to detail and comfort of mother and family was fantastic, so for subsequent pregnancies, you look forward to it… you know it’s going to be seamless and flawless and positive. Our second was born over Mother’s Day weekend which was pretty neat.

“We just look back with great fondness on the care and the help and the people there. It’s ‘dedicated attention’... a place that’s quiet, welcoming to the family... your spot to bond with your new child surrounded with love. I couldn’t imagine having our kids anywhere else.”

**Sarah and Chad Boreman**  
**Married 19 years | 2 medallions**

“We have two daughters, the oldest is 15, the youngest 12... both born at WCH,” recalls Sarah Boreman. “I had a difficult pregnancy, and the staff went above and beyond for me and Chad. I couldn’t say enough great things about them... absolutely amazing.

“You hear more about the big hospitals in Akron and Cleveland. But I would definitely choose Wooster first. I never felt out of control or alone. They really have a part of my heart.

“When we heard about the wall display, we thought it was the best idea ever. We wanted to give back a little bit. Because along with the happy times, you know, sometimes there are sad times... which is hard for people to talk about. And this is a way to help make sure the Women’s Pavilion has those extra things parents might need, whether the times are happy or not. We just felt it was important to support it.”

**Margo and Dave Broehl**  
**Married 50 years | 3 medallions**

Margo and Dave Broehl were the very first participants in the project. Their children, Nate, Julia and Daniel, all have children of their own now.

“When we heard about the idea, it resonated with Dave and me,” says Margo. “We both grew up in small towns… miles from anything. Community hospitals are so important. So people don’t have to drive long distances. If you don’t have that kind of resource, families are at risk in many unnecessary ways.

“We think it’s wonderful that the project is generating funding for the Women’s Pavilion… to help assure the care and technology and support is here. Especially when time is of the essence for high-risk pregnancies, it is exciting that WCH is providing ultimate care for families – right here.

“The joyful moments at any hospital are the births of babies. We’re so glad the Hospital is here, and with three children born here... seeing the footprints just brings up so many good memories for us. Because not every day you go to the hospital is a joyous day... *but this is a joyous thing*. We have little bitty Broehl footprints that will be there after we aren’t. And that’s just... wow.”
For Brian Coote, Director of Rehabilitation at Wooster Community Hospital, it was a question of... questions.

How do we determine which physical therapy techniques produce the best results for different patients? How can we predict how well a given patient will respond over time? How can we use all the different medical and demographic data we collect to continuously improve patient care?

Some of the answers may lie in a cooperative research project with the Mathematics Department of The College of Wooster, funded by The Noble Foundation at the end of 2018. It will attempt to quantify how factors such as demographics, socio-economic circumstances and overall patient co-morbidities combine with patient-reported improvement and clinical information to influence actual patient outcomes.

For David Noble, President of The Noble Foundation, it was all about the questions too. “As a trial attorney, my whole life involved asking precisely the right questions. Brian is my physical therapist and, when he approached me about the experiment, I was surprised to know they didn’t already know these answers. It seemed very worthwhile.”

During the eight-week project, students from the College, their lead advisor and the Chair of the Statistics Department will “crunch the numbers.”

"What we want is a predictive model that says, ‘If you present with such and such a problem, we can predict that in so many days, you can expect to be this percent better,’” observes Brian. “It will ultimately help us refine our best practices, so each therapist can provide the most effective treatments first.

"The Noble Foundation grant will enable us, for the first time, to have some math ‘heavy hitters’ do the research, data mining and statistical analysis necessary to find the answers we seek."
Twenty years ago, Dr. Cyril Ofori brought his cardiology practice from Akron to Wooster Community Hospital. That same year, Walter Ramseyer brought his wife Lydia from Millersburg to see Dr. Ofori.

“I’m the youngest of 10 children,” recounts Lydia. “And we have a family history of heart issues. I didn’t have a problem, but with two sons, I was at the age where I wanted to get checked out. When I told the receptionist I have a good sense of humor and like to talk, she said, ‘I think we’ll pair you up with Dr. Ofori.’ And we’ve been doctoring with him ever since.”

Which brings us to that gift of new knowledge.

“We sincerely like the man,” explains Walter Ramseyer. “So genuine and caring, no pulling punches, but friendly. You’re not just a number with him. We wanted to make a contribution to the Hospital, and to the Cardiovascular Institute. Cyril offered us a tour of the department... very impressive... and happened to mention that one of his biggest challenges was specialized training for his staff.

“So we thought, what better place for our money than advanced education for nurses and technicians, so they can fully utilize the great new facilities they have. That’s how the whole thing got started.”

Through the Ramseyer’s generous gift, more cardiovascular nurses and technicians are able to travel to seminars and workshops nationwide, learn the latest procedures and breakthrough techniques, then bring that knowledge back to Wooster and pass it on to their colleagues.

“We were invited up to meet the grant recipients,” recall the Ramseys. “They were all super-excited to tell us about what they had learned. It was the icing on the cake, to meet them. One in particular brought back a procedure that he actually taught Dr. Ofori. How cool is that?”

And the (heart) beat goes on.

Unwrapping the gift of new knowledge.

How the Ramseyer family of Holmes County is making a difference at Wooster Community Hospital
Improving quality of life for high-risk patients: the Wooster Community Care Network.

Together, College of Wooster students and WCH professionals are achieving breakthrough results in chronic disease management.

It is ironic that, in this “connected” age, so many of our neighbors with chronic diseases are so “disconnected” from the care and support they need to effectively manage their conditions, putting them at risk for frequent Emergency Department visits, hospitalization and poor quality of life.

In response, a remarkable collaborative between Wooster Community Hospital and The College of Wooster has been “re-connecting” hundreds of patients to manage their chronic conditions, achieve healthier lifestyles and reduce rehospitalization rates. The Wooster Community Care Network is free to patients, and statistics show it’s hugely effective.

Launched in 2013 by AlexSandra Davis RN, WCH Community Care Network and Home Health Director, and Hospital CEO Bill Sheron, WCCN has grown exponentially, with 120 patients enrolled, 80 Student Health Coaches currently in the field and 28 more in training.

The results truly speak for themselves. Emergency Department visits reduced 38% annually for all diseases, and a stunning 71% decrease for cardiac events. Hospitalizations down 36% for all diseases. Uncontrolled diabetes reduced by 27%.

Equally important are the companionship and conversation Student Health Coaches provide to patients who often have little other social interaction. Gratifying for patients, it also gives primary care physicians a more complete picture of each patient’s situation.

“Patients can’t tell you everything in a short office visit,” explains Dr. Ranney. “Students are another pair of eyes, in the patients’ home environments… what they’re eating, how they look and sound, general hygiene as well as clinical issues like blood pressure and medication management. And when the students graduate, their patients really do miss them. They always ask, “When am I going to meet my new ‘College Doctor’?”

Win/Win, indeed.
The power of public art to calm the body and elevate the spirit is eloquently demonstrated with the hanging of seven art quilt masterpieces by Wooster’s own Sonja Henney Tugend in WCH’s Outpatient Pavilion.

Influenced from childhood by the simple beauty of Amish quilts and needle arts learned at the knee of her grandmother, inspired by art quilt movement founder Nancy Crow, Sonja has been creating abstract, intuitive fabric art professionally since 1994.

“I create my own fabrics in my home studio. White or black fabrics are immersion dyed, painted, silkscreened, discharged, bound and clamped, monoprinted and often layered and repeated as the art evolves. Free-form pieces are cut or torn, arranged and re-arranged. Machine and hand applique, hand embroidery and quilting, fusing, needle-felting and more are used to bring the pieces to life.”

Sonja first arrived in Wooster in 3rd grade, attending the Walnut St. School. Which, serendipitously, is now the Wayne Center for the Arts where one of her juried pieces recently won the first-ever Wooster Community Hospital Award for Excellence. That award led to the current Hospital exhibition shown here.

“When Dave and I talked about where we wanted to retire, having WCH was a significant factor in choosing Wooster, and a very significant choice as we found out. Three years ago, WCH Pulmonologist Dr. Bruce Arthur’s very astute diagnosis of a rare life-threatening autoimmune disease got me into treatment, literally, in the nick of time.”

The art of healing, indeed.
“In many ways, philanthropic gifts are investments in the future of a community. And Wooster Community Hospital is a worthy investment. Because a given gift here simply leaves a bigger footprint. Our philosophy of spending the money where the patients are, and our history of sound financial stewardship, mean each dollar simply has a greater direct impact on patient care and the people we care for.”

— Bill Sheron, CEO