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The Winter Community Focus magazine is a promotional publication of Wooster Community Hospital (WCH) Health System. The intention of this magazine is to provide the reader general information about services available at WCH Health System and is not a substitute for consultation with a personal physician.

Wooster Community Hospital Celebrates!
In December 2019, WCH celebrated two milestones at one event: being named a Top 100 Hospital in the Country for the fifth time, and thanking CEO Bill Sheron for 25-years of service.

It Can Happen to Anyone
Not sure if your symptoms are serious? Seek medical care just to be sure. Dr. Christopher Ranney didn’t think his strange symptoms were caused by a heart attack until he got checked at WCH’s emergency room, which demonstrates the importance of immediate medical care.

Celebrating Cardiac Survivors and the Team That Supports Them
WCH’s First Annual Cardiac Arrest Survivors Dinner honors cardiac arrest survivors along with the family and community members, first responders, and health professionals who helped save their lives.

Surgical Expertise. Locally Devoted.
WCH Health System is proud to offer expert surgical services through WCH Surgical Associates. Our experienced providers are committed to delivering state-of-the-art, compassionate services to those in our community.

New Joint Replacement Technology
WCH now offers state-of-the-art Mako joint replacement technology for knee and hip procedures. Our orthopedic surgeons can create a personalized surgical plan and use robotic devices that reduce pain and speed recovery time.

Service Spotlight: Community Pharmacy and Rehabilitation
Learn about WCH’s full-service pharmacy and outpatient rehabilitation; providing individual care to help meet your unique needs.

WCH Welcomes Endocrinologist, Dr. Toni King
Say hello to one of the newest WCH team members! Dr. King is accepting new patients at Bloomington Endocrinology for hormone-related conditions, including diabetes management, thyroid dysfunction, osteoporosis, polycystic ovarian syndrome, and low testosterone.

Reduce ER wait and anxiety with WCH’s new online check-in service
www.woosterhospital.org/ercheckin

Wooster Community Hospital (WCH) has added an online check-in system for patients who need to visit the emergency room (ER) for non-emergent illnesses or injuries.

Patients can check in to the ER on their personal computer, smartphone, or tablet. From the WCH website, users click on the ER Express icon to access a web-based, mobile platform that lets them choose an available ER time slot. Planning their visit ahead of time helps patients shorten the length of their ER stay, which can reduce anxiety and limit exposure to other patients who may be contagious.

“Patients wait from the comfort of their home and show up at their designated arrival time,” says Kim Booth, Director of Emergency Services at WCH. “Patients feel empowered, and it just overall improves the patient experience.”

When a child is sick or injured, parents can’t always get a same-day appointment with their pediatrician. With online check-in, parents can bring their child to the ER at a more convenient time. This limits a child’s exposure to illnesses or traumatic events in the waiting room. “Our society is very tech-savvy these days, and parents want a quick and convenient solution to their children’s health issues,” Booth says.

ER Express users should be aware that wait times are always an estimate.
If the ER suddenly becomes busy, staff will notify online check-in users if a time is no longer available. On the other hand, if the ER is especially slow, department staff can open more times for online check-in.